
Frequently Asked Questions about Tickets & Travel

Q: "Who can use your services?"

A: We work with all Services-Active Duty, Retirees, Reserves, Guard and DoD Civilians, as well as veterans **with a valid VHIC card**.

Q: "What forms of payment do you accept?"

A: We take Visa, MasterCard, Discover, and American Express. Sorry we do not accept the military Star Card.

Q: "What do you have for "FREE"?"

A: T&T does from time to time offer complimentary tickets for Military Appreciation to various events. Please check the NAS Pensacola MWR Facebook page periodically for any Military Appreciation tickets we may have to offer. These complimentary tickets are handled as per Standard Operating Procedures for Distribution of Complimentary Tickets.

Q: "Why don't you put out event information sooner?"

A: With some of the Military Appreciation tickets we get, we are not notified until as little as 1 or 2 days prior to the event. We do our best to get information out as quickly as possible through social media and our website when possible.

Q: "Do you sell or offer any concert tickets or events for Pensacola or the surrounding area?"

A: Concerts and shows will only be available through the venue box office or Ticketmaster online. The venue will most likely offer a military discount at the box office.

Frequently Asked Questions about Military Discounted Attraction Tickets

1. Are Military Discounted Attraction tickets available for anyone to purchase?

A. Yes and No. Vendors create agreements with the Military Ticket Program and/or with Tickets & Travel directly to offer their admission tickets at an affordable rate to Military Base Ticket Offices. While some vendors may not require to see valid Military or DoD ID cards when using the tickets purchased at T&T, some **will** require that at least one person in the party- either a Service Member with Active, Retired, VA or DoD ID card **OR Spouse** of an eligible sponsor must show ID at the attraction when presenting a ticket purchased at T&T.

2. As an eligible patron of MWR, can I purchase tickets to give as a gift to someone that does not have any Military affiliation or ID card?

A. This depends on the attraction and what the Vendor requires when ticket purchased at T&T is presented at the gate. Most vendors will require at least one person in the party show a Military or DoD ID card.

3. Are tickets refundable if I can't go, or my plans change?

A. Tickets are non-refundable and non-transferrable to another party. Please make sure of your plans prior to purchase. T&T does not guarantee attraction requirements such as pre-reservations, park hours or possible closures. This is all at the attractions discretion.

4. My attraction tickets are incorrect. Can T&T assist with changes?

A. If you notice an error on your tickets such as wrong location, incorrect name information, etc. please let T&T agent know immediately. We require all patrons who purchase tickets in person to verify all tickets and information is correct prior to leaving our office. If tickets are purchased by phone, please let T&T know of any incorrect information immediately upon receipt of your tickets.

Universal Orlando Military Freedom Offer 2023

UNIVERSAL ORLANDO MILITARY FREEDOM OFFER 2023

Freedom Pass w/2 Park Access: \$200.00/ADULT \$195.00/CHILD (ages 3-9)

**(UNLIMITED ADMISSIONS Park-to-Park Admission to
UNIVERSAL STUDIOS and ISLANDS OF ADVENTURE)**

*Valid for use November 10, 2022- December 24, 2023 (**Blockout Dates Apply**)*

OR

Freedom Pass w/3 Park Access: \$235.00/ADULT \$230.00/CHILD (ages 3-9)

**(UNLIMITED ADMISSIONS Park-to-Park Admission to UNIVERSAL STUDIOS,
ISLANDS OF ADVENTURE and VOLCANO BAY Water Park*)**

*Valid for use November 10, 2022- December 24, 2023 (**Blockout Dates Apply**)*

**Volcano Bay Water Park may be closed on select dates*

LIMIT 6 PER ADULT (MUST BE SPONSOR AND/OR SPOUSE ID CARD) ON THIS SPECIAL OFFER. ID CARD MUST BE PRESENTED AT TIME OF PURCHASE AND ACTIVATION AT THE PARK.

- **Sponsor and/or Spouse must be present at the time of activation and use at the parks.** Offer valid for Active Duty, Retired, 100% Permanent Disabled Veterans, DoD Civilians w/ID, and Spouses with valid ID. An ID with CHILD status **cannot** be accepted at the gate with this offer, no matter age of child dependent.
- When purchasing tickets, first and last names of all guests using the tickets must be provided. A valid email address is required as well. **All tickets must be purchased at the same time.**

- THIS FREEDOM PASS IS VALID FOR AS MANY ADMISSIONS TO THE PARK AS YOU WISH. GO AS MANY TIMES AS YOU WANT UNTIL DEC. 24, 2023.
 - **BLOCKOUT DATES APPLY: Not valid for use December 26, 2022- January 1, 2023; April 3-9, 2023.** Parking fees are not included.
 - Offer available only at participating Military Base ticket offices. **Offer not available online or at the gate.**
 - All sales final, no refunds, or exchanges.
 - Freedom Passes cannot be gifted to non-qualifying persons. A Servicemember and/or Spouse must be present with any non-Military guests.
 - MUST BE PURCHASED BY 12/20/2023.
 - TICKETS WILL EXPIRE IN FULL BY **12/24/2023**
 - OFFER SUBJECT TO CHANGE AT ANY TIME
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Disney World Florida Military Salute Offer 2023

DISNEY WORLD FLORIDA MILITARY SALUTE OFFER 2023

- **4 DAY** Park Hopper...Our Price **\$347.75**.... Gate Price w/Tax \$368.39
- **4 DAY** Park Hopper **PLUS**...Our Price **\$377.50**..... Gate Price w/Tax \$400.34
- **5 DAY** Park Hopper...Our Price **\$367.25**.... Gate Price w/Tax \$389.69
- **5 DAY** Park Hopper **PLUS**...Our Price **\$397.25**..... Gate Price w/Tax \$421.64

Park Hopper: Includes unlimited hopping to Magic Kingdom, Epcot, Animal Kingdom and Hollywood Studios. Park Hopping begins at 2:00pm each day.

Park Hopper PLUS: Includes unlimited hopping to Magic Kingdom, Epcot, Animal Kingdom and Hollywood Studios PLUS additional **admissions** to enter Water Parks (when open) Blizzard Beach and/or Typhoon Lagoon, 1 round of golf at Oak Trail Golf Course, or Mini-Golf at Fantasia Gardens or Winter Summerland, 1 admission to ESPN Wide World of Sports. (Note: Some special events at ESPN WWS may require additional admission cost.)

- Must have Valid Military ID card to qualify for this offer: Active Duty, Retired or 100% permanent disabled veteran of Army, Marines, Navy, Air Force or Coast Guard or US Reserves or National Guard or SPOUSE ID of one of these.
- **NOT ACCEPTED FOR PURCHASE/USE by Disney:** VA Cards, DD214, Driver Licenses with VA status. ID's with Child status, no matter the age.
- **Limit 6 tickets per household, no exceptions.**
- **Disney requires advance reservations for each park.** Please see availability calendar at: <https://disneyworld.disney.go.com/availability-calendar/?segments=tickets,resort,passholder&defaultSegment=tickets>
Must have tickets to complete park reservations.

- Genie+ Service can be added onto your purchased tickets that are linked to your ***MyDisneyExperience*** App. You can do this starting at midnight the night before you enter the park each day.
- All persons age 3 years and up must have a ticket. Salute tickets are priced the same for all ages 3 years and up.
- **Tickets valid January 1, 2023-December 15, 2023. All days of use must be completed by December 15, 2023.**
- **BLOCKOUT DATES: Military Salute tickets are NOT VALID to use April 2-15, 2023, and November 19-25, 2023.**
- Military Salute tickets cannot be gifted to a non-Military ID card holder. Sponsor and/or Spouse must be present with ID at time of use at the parks.
- Disney tickets are **NON-Refundable, NON-Transferable, NON-Exchangeable**. Please be sure of your purchase before completing your transaction with T&T.
- Discounts for accommodations at Disney World resorts are available. Pricing and availability are subject to dates of travel as requested. See T&T agent for details.

MWR Tickets & Travel (850)452-6354