

Tickets & Travel Eligibility 101

Who Is Eligible?

- Active Duty
- Retired (classified as honorably discharged with a minimum of 20 years of service or medically retired)
- Active Duty and Retired Dependents
- Reservist
- Coast Guard
- 100% Disabled Veteran
- DOD Civilian with a valid CAC
- Service Connected Veteran with the Veteran's Health Insurance Card (VHIC).
The card MUST say "service connected"

Who Is Not Eligible?

- Everyone else.
- Here is a simple test: can I get onto a closed military base or shop at the base commissary? If not, you are not eligible.

How Do I Prove Eligibility?

Do one of the following:

- If you are local, come into our office with your DOD or VA ID for verification.
- If you are not local, go to your nearest Tickets & Travel office with your DOD or VA ID for verification. Show this to the staff at the office and ask them to call us to confirm your status.
- Scan and email your verification paperwork.

What Do I Email as Proof of Eligibility?

- For the **Active Duty and DOD Civilian** member, email us from your official military email account. The military dependents' eligibility will also be confirmed this way.
- For the **Retiree**, email us a copy of your DD214 (WITH YOUR SOCIAL SECURITY NUMBER BLACKED OUT) reflecting 20 years or more of service. Your dependents' eligibility will also be confirmed this way.

- For the **100% Disabled Veteran**, send relevant paperwork/letter from the Veterans Administration stating 100% disability. No other percentage is acceptable.
- For the **Service Connected Veteran**, email your VHIC to us.

What Is Not Acceptable As Proof of Eligibility?

- **DO NOT** scan and send any DOD issued ID (this includes CAC cards, dependent and retiree IDs. This is not legal.
- Any other ID card issued by the VA.
- A DD214 showing less than 20 years.
- A driver's license showing Veteran status.

The Very Important Bits

- Ensure you send the right items for your verification.
- We will not proceed with a transaction until CORRECT and PROPER verification has been established.

Side note

This guideline covers general eligibility. Vendor specific eligibility may apply.

Example of the VHIC

